

SECTION VI— INCIDENT MANAGEMENT SYSTEM (IMS)

6.10 COMMUNICATIONS

- 6.10.1 Clear and concise communications during an emergency incident is essential to fire fighter safety. All fire department personnel shall communicate messages in an effective natural tone of voice. Clear text, the use of plain English in radio communications shall be utilized.
- 6.10.2 Radio communications shall include identification of the unit being called first followed by the unit calling.
- 6.10.3 Specific orders given to units by the IC should be briefly re-stated to confirm the orders when possible.
- 6.10.4 The use of sarcasm, nicknames, profanity, or interference with any other radio transmission shall be strictly prohibited.
- 6.10.5 The use of "PRIORITY" at an emergency incident over the radio should be restricted to emergency situations that may affect fire fighter safety, civilian safety, or another critical circumstance.
- 6.10.6 Whenever practical, face-to-face communication should be used.